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Blackout highlights need for proper business continuity

It is still "business as usual." Offley noted the blackout has exposed organizations that are ill-prepared to deal with major disruptions to their operations.

According to Offley, the need for proper business continuity and disaster recovery planning services - along with the trusted suppliers and expertise to provide them - has never been so acute.

- - Fusepoint's CEO, Robert Offley, discusses the success of Fusepoint's customers staying online despite a massive Ontario blackout in itworldcanada.com, August 18, 2003